



iBasis #1 International Wholesale Carrier

Atlantic-ACM 2004 Wholesale Carrier Report Card

For the third consecutive year, carriers ranked iBasis as the #1 international wholesale carrier in the 2004 International Wholesale Carrier Report Card study conducted by Atlantic-ACM, an independent telecommunications research and advisory firm.

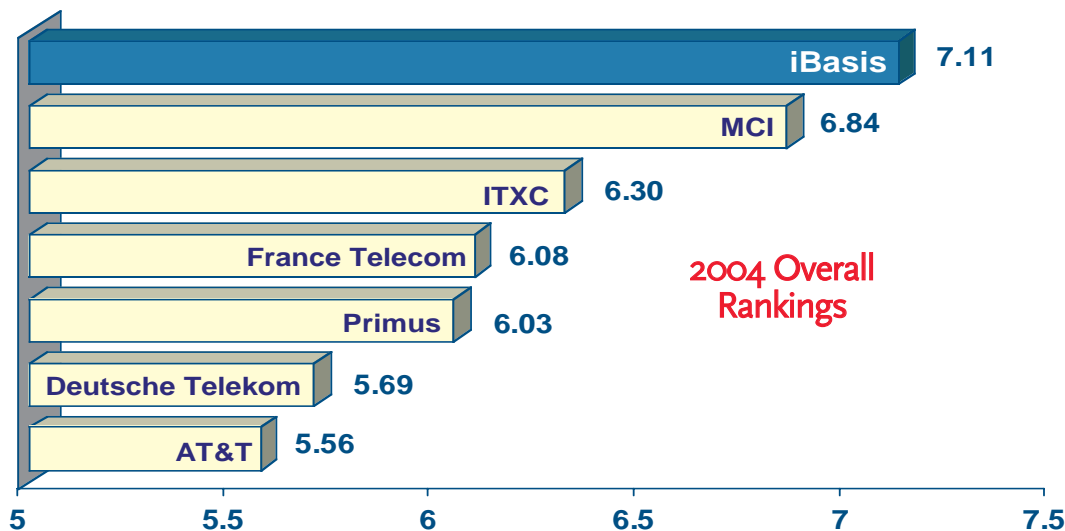
The Survey asked carriers to rate the wholesale service providers they use across six categories: Billing, Customer Service, Pricing, Products, Provisioning, and Network with more detailed sub-categories under each. Many of the leading international carriers were named in the survey, including AT&T, Deutsche Telecom, France Telecom, MCI, Primus, and ITXC.

The Results

iBasis was rated as the #1 International Wholesale Carrier overall based on its individual rankings in the six categories. iBasis ranked #1 in three of the six categories, including Billing, Customer Service, and Provisioning.

Our excellent showing year after year in this important survey of carrier satisfaction is in large part due to the outstanding back office systems and processes we have developed and continue to refine. "The results of our international study reinforce iBasis' well-established position in the international market," said Dr. Judy Reed Smith, CEO of ATLANTIC-ACM. "Industry respondents show special admiration for iBasis' back office systems that deliver clear, accurate, and timely billing, as well as the company's efficient provisioning and responsive customer service."

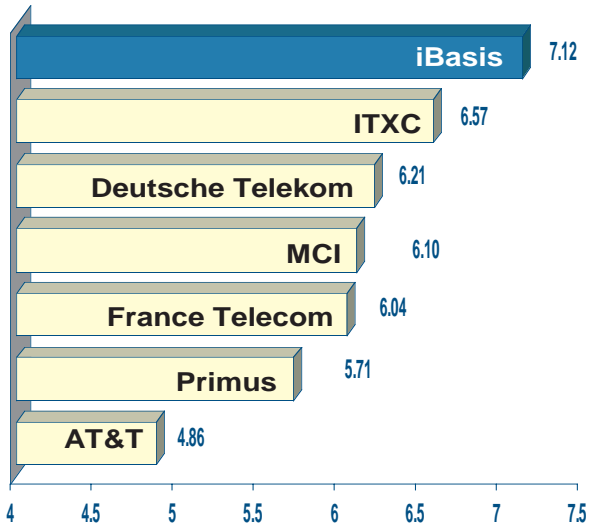
**CARRIERS RATED
WHOLESALE IN SIX
CATEGORIES. IBASIS
RANKED FIRST IN
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BILLING, CUSTOMER
SERVICE, AND
PROVISIONING.**



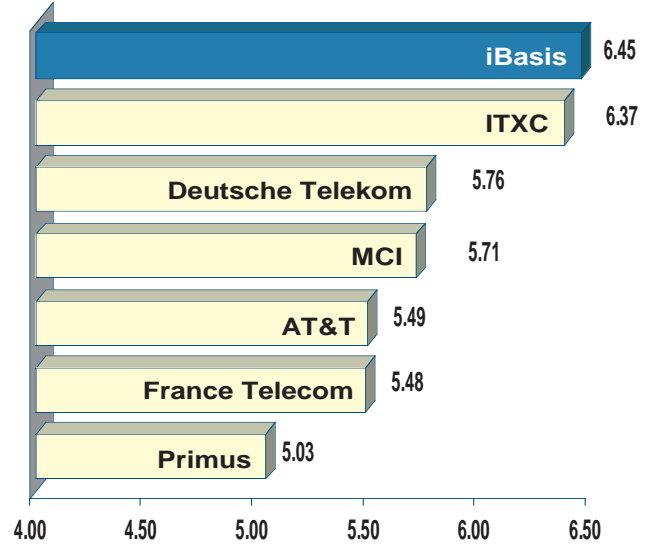
About Atlantic-ACM

ATLANTIC-ACM is an international strategy consulting and research firm founded in the early 1980's and is well known for its exclusive analysis of the competitive telecommunications industry in the United States. For more information visit the ATLANTIC-ACM website at www.atlantic-acm.com.

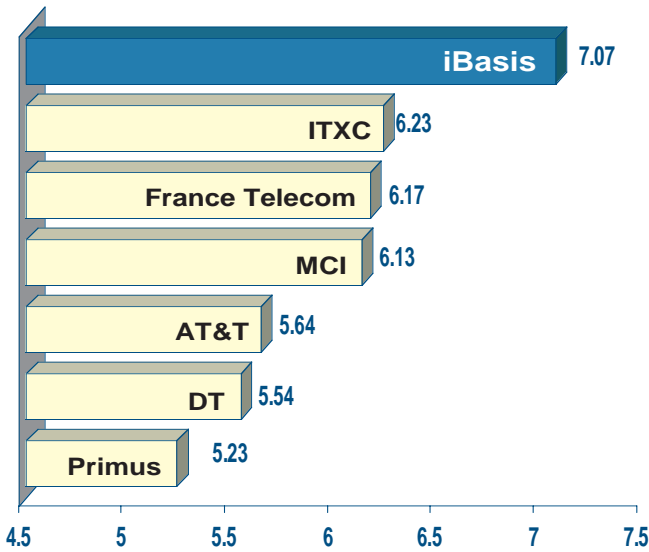
Billing



Provisioning



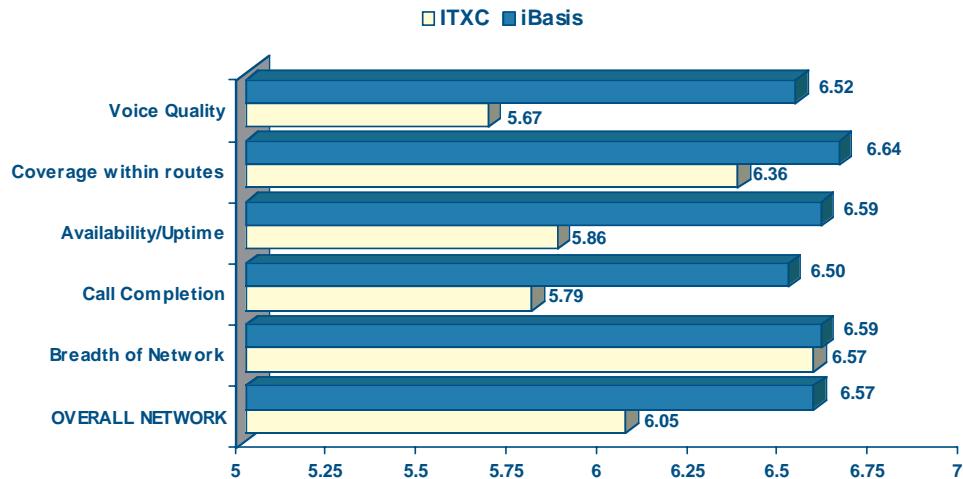
Customer Service



Customer Service Categories

- Ops Support/NOC
- Consultative Selling
- Responsiveness
- Customer Interface
- Tech. Expertise
- Professionalism

The iBasis VoIP Network:
Superior in All Categories



Founded in 1996, iBasis is the leader in wholesale Internet-based voice communications. iBasis delivers toll-quality international voice services and provides retail pre-paid calling cards. The company's customers include many of the largest carriers in the world. For more information, please visit www.ibasis.com.

iBasis

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